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1 Purpose and Objective

This work instruction describes the website structure of EHZ. **ISO/IEC 17065:2021 – Clause 4.6 “Publicly Available Information”**

This standard requires certification bodies to make certain information publicly available.

EHZ must make the following information available through publications, electronic media, or upon request:

1. Certification Schemes and Rules

including procedures and rules for granting, maintaining, extending/reducing the scope of certification, suspending, withdrawing, or refusing certification.

Document: 00_VA_13,

2. Fees and Funding

for applicants and clients.

Document: 00_AA_01

3. Description of the rights and duties of applicants and clients,

including requirements or limitations on the use of names or certification marks.

Document: 00_VA_09

4. Procedures for appeals and complaints.

Documents: 00_VA_10, Contact Form 00_FB_06

5. Boards and Committees

Documents: 00_FBO_01

6. Commitment to Islamic Values

Documents: 00_FB_09

7. Impartiality

Documents: 00_FB_04

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Document history:

Revision	Statement	Modified by	Approved by